

IFS UNLEASHED 2024

TERMS AND CONDITIONS



When registering to participate in IFS Unleashed 2024 you (the “Attendee”) agree to the following terms and conditions.

Location: Marriott World, Orlando

Date: 14th – 18th October 2024

Monday	14 Oct	Partner Summit (Sponsors only)	Times TBC
Tuesday	15 Oct	Unleashed Conference (all attendees)	9am – 5pm
Wednesday	16 Oct	Unleashed Conference (all attendees)	9am – 5pm
Thursday	17 Oct	Unleashed Conference (all attendees)	9am – 2pm
		Unleashed Training (Training Ticket holders)	1pm – 5pm
Friday	15 Oct	Unleashed Training (Training Ticket holders)	9am – 12pm

**Times are subject to change*

Conference Ticket Fee: \$1999 full ticket price

Training Ticket Fee: \$ 999 full ticket price

Payment Terms

All ticket payments must be made in USD.

Methods of Payment

Ticket payments can be made by credit card during registration. Please note that full payment is required for entrance to the conference.

Queries

For questions relating to registration, changes, cancellations or payments please contact IFSevents@delegate.com

Event Accommodation

Overnight accommodation is not included in the registration fee. However, reduced rates have been negotiated at the Marriott World Hotel. It is advisable to book early to secure these rates, as availability is not guaranteed. Provision of valid credit card information is required at the time of booking in order to guarantee a hotel room booking, and all costs will be charged to the individual at the hotel. Please note the credit card must have an expiration date post the last day of the IFS Unleashed 2024 event.

Travel

Travel is not included in the registration fee. It is the responsibility of the Attendee to make their way to the conference venue in adequate time. IFS will not be liable for any delays or non-attendance resulting from delayed or suspended transportation.

Information Required by the Attendee

The Attendee must provide IFS with certain information in order to participate at the IFS Unleashed 2024. This includes information such as name, contact and job information.

Such information as presented above shall be provided by the Attendee to IFS through the registration form for the IFS Unleashed 2024.

Please note that it is not necessary to provide IFS with information regarding dietary preferences and/or restrictions and accessibility requirements, however, by not doing so the Attendee understands and acknowledges that IFS may not be able to make any suitable and/or necessary accommodations in relation to such dietary preferences and/or restrictions and accessibility requirements.

For further information on how IFS processes the Attendee's personal data in relation to the event, please visit IFS's [Event Privacy Policy](#).

Conference Ticket / Training Ticket Cancellations

All cancellation notifications should be emailed to IFSevents@delegate.com. Please allow four (4) weeks for the processing of any approved refund.

A cancellation fee of 3% on paid ticket price will be charged for all general conference tickets / training tickets cancelled more than 90 days before the event. Cancellations made after this date will be subject to the following refunds:

- 90-61 days prior to the event: 50% refund of conference fee paid / training ticket fee paid
- 60-31 days prior to the event: 25% refund of conference fee paid / training ticket fee paid
- 30 days, no financial refunds or credits will be provided for cancellations.

Cancellation of tickets within 4 for 3 offer

If 1 ticket is cancelled, the value of the other 3 tickets becomes chargeable at \$1999, and the standard terms and conditions are applied.

Hotel cancellations do not form part of IFS's responsibility and will apply as per the individual hotel T&C's available on the accommodation booking page of the registration site.

In addition, IFS may accept cancellations and refunds of a portion of the Conference ticket or Training ticket fee, at its sole discretion, less than thirty (30) days prior to the event for (i) death in the family (ii) medical reason, and (iii) natural disaster.

Substitutions and Name Changes

"No shows" at the IFS Unleashed 2024 will be deemed a cancellation and no refund will be given. Sharing of Attendees conference passes is not permitted. Substitutions and name changes of the same conference pass category are acceptable at any time.

Hotel Cancellations

Cancellation of hotel reservations must be made in writing and sent to IFSevents@delegate.com. The hotel cancellation policy for the Marriott World Hotel is available on the accommodation booking page.

Notification of substitutions and change of name must be made in writing and sent to IFSevents@delegate.com.

Event Alterations/Postponement/Cancellation due to Force Majeure (including Pandemics/COVID-19)

Event Alterations: It may be necessary for reasons beyond the control of IFS to alter the venue, content or the timing of the program. We will endeavor to keep you abreast of such changes but any reasonable change to the conference format, content or venue will not constitute a reason to request or an obligation for IFS to refund the registration fee.

Event Postponement: Should the proposed dates for IFS Unleashed 2024 be cancelled due to Force Majeure, we will endeavor to reschedule the event. IFS shall be relieved from any liability if, for reasons beyond the control of IFS, and without its fault or negligence, the IFS Unleashed 2024 is postponed. Under no circumstances are we liable to pay any costs resulting from a postponement of the IFS Unleashed 2024, except that attendees will have the option to request a conference ticket refund if they no longer wish or have the opportunity to attend on the new dates and cannot reasonably find a replacement attendee within their organization. Hotel cancellations do not form part of IFS's responsibility and will apply as per the individual hotel T&Cs available on the accommodation booking page of the registration site.

Event Cancellation: In the event of cancellation due to Force Majeure conference fees will be refunded, but IFS will not be responsible for reimbursement of airline fees and/or accommodation expenses. IFS reserves the right to transfer in-person conference registration fees to a virtual conference ticket.

[Liability Disclaimer and Release: COVID-19](#)

The participants confirms knowledge of the pandemic caused by the virus known as COVID-19 and accepts that IFS Unleashed 2024 cannot prevent the participants from becoming exposed to, contracting, or spreading COVID-19 or other diseases while on the event premises, or performing any action for or on behalf of IFS or its representatives. Any in-person interaction with, at, or for IFS may increase the risk of contracting or spreading COVID-19 or other diseases. By registering and attending the event or otherwise engaging with any IFS staff, the participant acknowledges and understands these specific risks and nonetheless accepts them in order to utilize IFS's services and attend the event or participate in any activity in person rather than arranging for an alternative method participating or not participating at all. IFS disclaims, and participant releases and waives, all claims and rights against IFS in connection with exposure, infection, and/or spread of COVID-19 or any other disease in conjunction with the event or when utilizing IFS' services or premises or interacting with its staff, irrespective of the nature of such claims, including without limitation for personal injuries, death, disease, property losses, or any other loss that may be released and waived under applicable law, and/or any claims of negligence and whether such damages are known or unknown, foreseen or unforeseen, or that occur now or in the future.

[Event Alterations/Postponement/Cancellation at IFS discretion](#)

Event Alterations: It may be necessary for reasons beyond the control of IFS to alter the venue, content or the timing of the program. We will endeavor to keep you abreast of such changes but any reasonable change to the conference format, content or venue will not constitute a reason to request or an obligation for IFS to refund the registration fee.

Event Postponement: Should the proposed dates for IFS Unleashed 2024 be cancelled at IFS's discretion, we will endeavor to reschedule the event. IFS shall not be responsible for any liability to pay any costs resulting from a postponement of the IFS Unleashed 2024, except that attendees will have the option to request a conference ticket refund if they no longer wish or have the opportunity to attend on the new dates and cannot reasonably find a replacement attendee within their organization. Hotel cancellations do not form part of IFS's responsibility and will apply as per the individual hotel T&Cs available on the accommodation booking page of the registration site.

Event Cancellation: In the event of cancellation at IFS's discretion the conference fees will be refunded, but IFS will not be responsible for reimbursement of airline fees and/or accommodation expenses. IFS reserves the right to transfer in-person conference registration fees to a virtual conference ticket.

Use of images and personal data

By attending the IFS Unleashed 2024, you acknowledge, agree and consent to as follows: (a) IFS has the unrestricted right to edit and use the footage it captures at the IFS Unleashed 2024 for marketing and promotional activities in any format and for any other lawful purpose in the ordinary course of its business; (b) IFS has the right to use the Attendee's name and picture for marketing purposes; and (c) IFS disclaims all liability for the capture and use of your image in any format by other Attendees or third parties at the IFS Unleashed 2024.

For further information on how IFS processes the Attendee's personal data in relation to the event, please visit IFS's Event Privacy Policy.

Security

IFS is committed to ensuring that the submission of sensitive information, such as credit card details, is safe and secure. We employ reputable and reliable service providers to ensure such information is protected. All information we hold is kept secure with access limited to personnel charged with the processing of such data.

Miscellaneous

It is prohibited to use the IFS Unleashed 2024 App for commercial or advertising purposes or to unlawfully post copyright content or to spam or otherwise post objectionable content. Failure to comply with these user guidelines for the IFS Unleashed 2024 App may result in suspension of access to the App.

The venue provides free open wireless internet service provided to Attendees for use at the IFS Unleashed 2024. By using the wireless service you agree that you are solely responsible for your use of the free open wireless internet service and for ensuring the privacy and integrity of any transmissions you make or receive and you acknowledge and accept that IFS under no circumstances accepts any liability for any claim arising out of your use of the open wireless internet service, including claims for loss of data and claims connected to the capacity and speed of the wireless service.

Law and dispute resolution

The terms and conditions contained within this document are governed by Swedish Law. Any dispute that arise in connection with these terms and conditions shall be finally settled by the Stockholm District Court. The language of the proceedings shall be Swedish.